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Hazard	Is this Hazard Significant? Yes/ No
Threats of Physical Harm & Verbal Abuse	Isolated / Minimised / Eliminated
Client/s and other parties become aggressive and threaten physical violence	
Countermeasures	Date of Review
Security mirror in Reception to view dead spots in waiting area.	
Code-lock doors into main office and back of building to provide safe areas for staff and clients who may be threatened.	
Always maintain a minimum staffing level of 2 persons in the office.	
If staff believe any situation may get out of hand, remove themselves from the situation.	
Utilise "panic" buttons in interview rooms when necessary	
Signs in reception area outlining "Zero Tolerance" policy.	

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Hazard	Is this Hazard Significant? Yes/No	
Hazardous Driving Conditions	Isolated / Minimised / Eliminated	
Travelling to and from appointments/venues/training and/or travelling in adverse weather conditions		
Countermeasures	Date of Review	
Always obey all road rules with regard to speed of travel and wearing safety belt		
If weather conditions are extreme, check the AA website before leaving the office to ascertain safety of planned journey. If the weather conditions are adverse to safe driving, reschedule the appointment.		
Ensure that the work cell phone is uplifted from the Manager when going on an extended journey (preprogrammed with office number) making sure it is charged up!		
If driving for hours telephone the office when you arrive at your destination and when you leave with an expected arrival time so that staff know when to expect you back.		
If staff have not returned within $\frac{1}{2}$ and hour of expected return time, the office will ring the work cell phone to ascertain safety. If no response the police will be called for assistance.		
Usage of the cell phone while driving is not recommended. At all times staff should pull over and park when using the cell phone for calls or texts.		

Date:

Hazard	Is this Hazard Significant? Yes/No
Environmental (Office site)	Isolated # Minimised / Eliminated
Outlay of office and unnatural environment	
Countermeasures	Date of Review
Ventilation in the office – to counter the lack of sufficient natural ventilation utilization of the exhaust fan mechanism.	
Light in the office/interview rooms – to counter the lack of effective natural lighting in the office suitable fluorescent lighting is supplied with the addition of halogen desk lamps where necessary.	
Heating – as the office space has no central heating, electric heaters are supplied to all staff as well as being placed in the interview rooms.	
Air fresheners are supplied for Interview rooms.	

Date:

Hazard	Is this Hazard Significant? Yes#No Isolated / Minimised / Eliminated	
Fire/Earthquake/Terrorism		
Details of Hazard and Countermeasures	Date of Review	
The office site has xxx exit/entry door/s. All staff are made aware of evacuation policy and how to exit building safely with clients if necessary in an emergency.		
Smoke alarms and sprinklers have been fitted.		
Fire extinguishers and hoses available throughout the office.		
Please see Fire and Evacuation Policy		

Date:

Is this Hazard Significant? Yes <i></i> ₽No
Isolated / Minimised / Eliminated
Date of Review

Date:

Hazard	Is this Hazard Significant? Yes/No
Equipment (non ergonomic built-in workstations)	Isolated / Minimised / Eliminated
Details of Hazard and Countermeasures	Date of Review
The hazard/s of Repetitive Strain Injury (RSI) are minimised with the provision of approved furniture (chairs/desks).	
Each staff member must report any problems they are experiencing with the Manager as they arise.	
Staff are not to spend extended periods doing keyboard work. Regular rest breaks must be built into daily activities.	
Foot rests and ergonomic standard seating is supplied.	
If an injury to any staff member occurs, where RSI is suspected, a full workplace assessment will take place with measures to minimise risk being undertaken immediately.	

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