

A woman wearing a blue hijab and a red patterned shirt is smiling and holding a large bunch of green beans. She is standing in a field with palm trees and other greenery in the background. The image is framed with a white border.

**ANNUAL**

**REPORT**

*2019 - 2020*

*Adzwari Ridzki, SurfAid, Indonesia*

## COLLABORATE IN UNCERTAIN TIMES

*The second half of this financial year has been dominated by COVID. Its impact on developing countries is devastating, and the full human cost of the disease is still not known. We're looking at a reversal of decades of work to reduce extreme poverty. In the Pacific, where tourism can be up to 70% of GDP, thousands have lost jobs and development gains are at risk.*

Our sector is needed more than ever, and yet CID members are facing their own challenges. Increased uncertainty is the new normal. We may be working in a world of closed borders for a year or even more. Funding will continue to be tough. We need to collaborate more than ever and come together as a sector with a common mission, shared values, and a determination to adapt to this uncertain operating environment.

CID has risen to this challenge and adapted quickly to support the sector by providing platforms for us to come together, to liaise with government, and to share what we know.



Ethan Donnell, Unicef, Indonesia



David Kakiakia, ChildFund, Kiribati

We have run webinars on legal issues, finances, and public engagement during COVID, for example. We have hosted CID talks and public events over the year where members got to hear direct from the Pacific on the COVID response, as well as from former Prime Minister Bill English on cost/benefit approaches to development. Workshops on Governance, Effective Storytelling, and Monitoring and Evaluation have helped staff build on their skills.

We have produced research and surveys, mapping New Zealand's activities in Vanuatu for example (pre-COVID), as well as the recent Health of the Sector report to help us understand the impact of COVID on our work.

Our challenge now is to embrace change together, and keep the focus firmly on our partners' needs.

Ian McInnes - CID Chair

## STATEMENT OF FINANCIAL PERFORMANCE

For the year ended 30 June 2020

2019		2020	
Actual	Income	Actual	Budget
132,941	Membership Income	138,981	138,750
54,180	Other Independent Income	121,371	104,200
320,000	MFAT Funding	310,000	310,000
507,121	<b>Total Income</b>	570,352	552,950
<b>Expenditure</b>			
56,138	Administration & Building Related	34,780	37,554
336,409	Personnel	379,609	374,565
4,812	Travel	2,614	3,500
128,052	Research, Projects and Events	101,036	109,000
1,775	Communication	1,381	2,300
5,573	Governance	3,159	5,500
532,759	<b>Total Expenditure</b>	522,579	532,419
(25,638)	<b>Surplus/(Deficit)</b>	47,773	20,531

## STATEMENT OF FINANCIAL POSITION

As at 30 June 2020

2019		2020	
Actual	Assets	Actual	Budget
559,672	Current Assets	588,794	552,814
5,817	Fixed Assets	4,119	5,000
565,489	<b>Total Assets</b>	592,913	557,814
<b>Liabilities</b>			
398,206	Current Liabilities	377,858	370,000
398,206	<b>Total Liabilities</b>	377,858	370,000
167,283	<b>Equity</b>	215,055	187,814

## NOTES

These summary financial statements have been extracted from the audited financial statements which were accepted by the Board on 16 September 2020 and which were audited by BDO Wellington, receiving an unqualified opinion dated 26 August 2020.

The operating surplus was \$47,773 (budgeted surplus \$20,531). Membership income increased as a result of a 2% increase in the fee level along with a number of new associate and full members.

Funding from MFAT reduced by \$10,000 in line with the 3 year Grant Funding Agreement. Other Independent Revenue increased by over \$67,000 compared to 2019, and exceeded budget mostly due to sponsorship of the annual conference and other sponsorship support received.

Lotteries Grant funding of \$11,000 was received and used to run a Governance Workshop and commission an independent 'Health of the Sector report'.

Expenditure reduced mostly due to lower building occupancy costs after changing offices in 2018/19 and reduced building expenses during the COVID lockdown.

Events expenditure was lower due to the impact of COVID which caused a number of events planned for April and beyond to become web-based which enabled cost savings.

The financial impact of COVID so far has been minor due to the fact that most income was earned in the first 6 months of the financial year. We continue to monitor the situation as the future is uncertain.

Funds on Hand were \$580,000 compared to expected Funds on Hand of \$550,000 (2019 Actual \$558,000).

A copy of the audited financial statements is available on the CID website [cid.org.nz](http://cid.org.nz)



Chris Hartnett, VSA, Vanuatu

# ACCELERATING CHANGE

*It's been a year of two halves - before and after COVID. But COVID hasn't created new challenges in development, it's accelerated existing ones. It's increased the acute need for our sector's support and our advocacy on behalf of the communities where we work. The work is more important than ever.*



Ethan Donnell, Unicef, Indonesia

And yet nearly half of CID members are facing an uncertain future. 46% rate their financial risk as high. Globally, 55% of aid organisations are worried they won't survive.

This year, we started with fresh eyes at what CID does, to gauge what is most useful to our members and partners, and double down on doing that.

We have created more opportunities for members and stakeholders to come together (online), including across the region and sectors. Targeted online training has been re-thought to help staff in organisations build on their skills, and to support leaders to make the necessary operational changes during COVID. Strong relationships with ministers, politicians, and government officials have allowed us to continue to influence policy and advocate on behalf of the sector.

The Health of The Sector report recommended that the sector identify and articulate its unique value; increase collaborations, even shared services; and measure and communicate impact more effectively.



Astra Rushton-Allan, Fairtrade, PNG

We will continue to support our members and partners to do exactly that. We know that COVID is not just an opportunity for change. Change is essential. That applies to CID too. We must continue to adapt as we develop a new three-year strategy. Business as usual has changed forever. Our collective goal now is to protect the mission, not just the brands.

Josie Pagani - Director

“

**Business as usual or operations as we used to know them, have gone forever. Organisations – including CID - will need to adapt to a much more uncertain operating environment.**

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# 100% MILESTONE REACHED

*It is a proud milestone that 100% of CID's full membership have either gained or retained their Code signatory status during the 2019/ 2020 year. The Code Committee remain excited by the way that new members continue to engage with the process of further strengthening their best-practice and compliance, honouring the 'quality-tick' that the CID Code provides.*



Will Valverde, Fairtrade, PNG

It's been six years since the implementation of the CID Code of Conduct, and this year a comprehensive review was completed. This was an opportunity to ensure the Code was further up-graded to support members to address a number of topical issues. These included changing partnership models and the roll-out of localisation (an accelerated trend this year due to the impact of COVID restrictions), and unfortunately, the continued need to address sexual exploitation and abuse within the sector.

There is still work to do in implementing the Code review recommendations.

An ongoing challenge is to have the Code play a more central role in the response of the New Zealand Government. It is however, reassuring to see the CID Code so strongly embedded in member's practice. It clearly speaks to the 'New Zealand experience', and it's continued relevance in further strengthening the transparency and accountability of aid charities in a rapidly changing world is clear.



Chris Hartnett, VSA, Vanuatu

COVID has highlighted the need to quickly pivot in response to profound global shocks - disruptions that are also devastating to the vulnerable communities that we serve. It is pleasing to hear stories from Code signatories about how the Codes obligations have helped them frame the best way forward during these uncertain times.

Peter Glensor - Chair - Code of Conduct Committee

# COVID AND HUMANITARIAN RESPONSES

*It has been an extraordinary and challenging year for everyone, especially those involved in emergency response. The lack of predictability - and sudden onset of crisis - forms the basis of the work of the Humanitarian Network members. This resilience is what is required in these changing times.*



Ethan Domell, Unicef, Indonesia

Alongside the respective activities of member organisations, the CID Humanitarian Network continued to support and coordinate the activities in a number of regional and global emergencies. These included the Samoa measles outbreak, continued assistance to Rohingya refugees in Bangladesh, the COVID pandemic in the Pacific region (and further afield), assistance following the Tropical Cyclone Harold response, and most recently, the Beirut Blast crisis. At the same time, protracted crises in South Sudan, Syria, Yemen and the Sahel remained areas of concern for the network.

Although the specific 2019/2020 workplan has been significantly updated, what has not changed in 2019/ 2020 is the central core of expertise, collaboration, support and partnership, as the CID Humanitarian Network continues to navigate the rapidly-changing global humanitarian landscape that this year has brought.

We have undertaken a number of non-emergency activities including, training on the updated 'Sphere Standards', work on a joint advocacy and monitoring trip to Lebanon (prior to being cancelled due to security concerns and COVID) and a submission to the Ministry of Foreign Affairs on the New Zealand Disaster Response Partnership refresh.



Astra Rushton-Allan, Fairtrade, PNG

It is exciting to have new members join the network, and to see new faces coming through the humanitarian sector. Our network remains robust and strong as we continue to address the humanitarian challenges ahead.

**Virginia Pycroft**  
Chair - CID Humanitarian Network

# CID ACTIVITIES IN 2019/20

## TRAINING AND WORKSHOPS

- Monitoring & Evaluation Workshops (Auckland and Wellington - Dec 2019)
- Effective Story-telling post COVID (online - 5/6 May 2020)
- Adaptive Management (online - 25/26 June 2020)
- Sphere Training (humanitarian charter) (Oct 2019)
- Governance training with MFAT and Abt Associates's Graham Tesky (July 2019)
- Governance post COVID (online - May 2020)

## EVENTS AND TALKS

- Paul Ronalds (Save the Children Australia) 'Is this the end of the golden weather for NGOs?' (1 May 2020 – 74 attendees)
- Former PM Bill English from Impact Lab – 'Doing Good Better'
- Debbie Sorenson CEO Pacific Medical Association (PMA), on health priorities in the Pacific during COVID – 79 attendees
- CID Annual Conference with minister Winston Peters as keynote speaker

## NEWSLETTERS

- 51 issues covering topical issues and analysis in aid and development

## ISSUES PAPERS AND RESEARCH

- Vanuatu Mapping (Dec 2019)
- Analysis of Sector Sustainability (Dec 2019)
- Health of the Sector report (May-July 2020)

## SURVEYS

- Code Review
- Localisation Survey 'A New Zealand INGO Baseline'
- 'COVID Snapshot Capacity Assessment (Apr 2020)'

## CID TALKS

- Developing Resilience (July 2019)
- War Crimes and Health Facilities - The Gaza Experience (Oct 2019)
- Cash based programmes (Dec 2019)
- Civil-Military Coordination in Humanitarian responses (20 Feb 2020)
- CID/MFAT Lunchtime Forum with Mark Lowcock from UN Office for the Coordination of Humanitarian Affairs (26 Feb 2020)



David Kakiakia, ChildFund, Kiribati

- Get your COVID-19 Legal questions answered – Parryfield Lawyers (8 Apr 2020)
- Financial Advice during COVID-19 - Craig Fisher (15 Apr 2020)

## INFLUENCE AND ADVOCACY

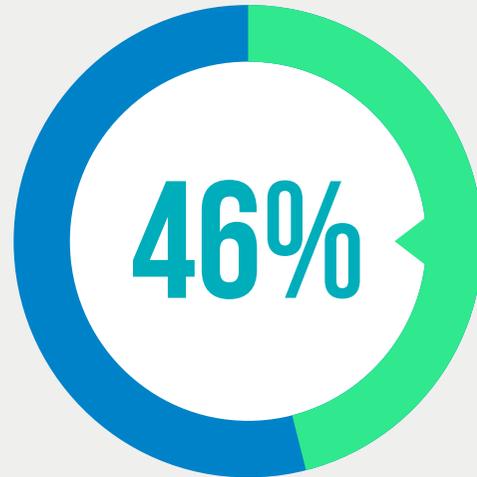
- 2 Advocacy reports on member activities (Sept-Dec and Jan-April)
- #NZiswatching video to promote support for Syria
- Media advocacy on role of sector during COVID (radio, online and op-eds in NZ Herald and Stuff); plus promotion of CID events
- Semi-regular meetings with ministers to advocate on behalf of the sector and for a 'Pacific Bubble'

## NEW MEMBERS

- 3 new Associate members (CARE Australia, Hamlin Fistula New Zealand Trust, Massey University Development Studies)

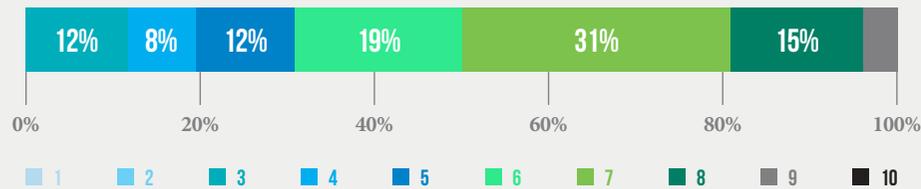
# COVID IS A THREAT TO CID MEMBERS

46% of respondents to a recent survey of CID members believe that COVID presents a significant threat to the viability of their organisation\*.



## WHAT PRESSURE HAS COVID-19 EXERTED ON YOUR ORGANISATION?

(Scale 1-10: 1 - no change; 10 - extreme threat)



\*Health of the Sector report September 2020

During the initial stages of lockdown, the key challenge was focused on staff management and well-being.

The most enduring challenges reported were funding and programme continuity, and the sustainability of traditional operating models, under increased pressure from COVID restrictions and border closures.

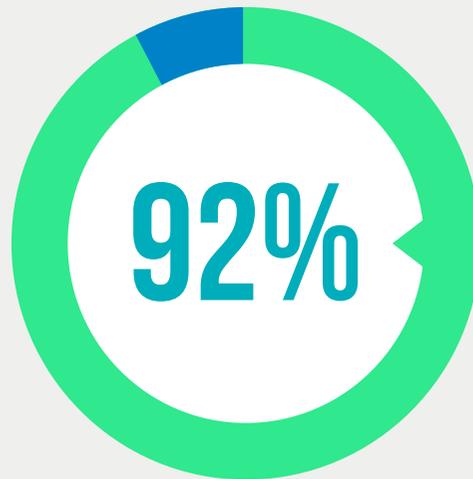


Adzwari Ridzki, SurfAid, Indonesia

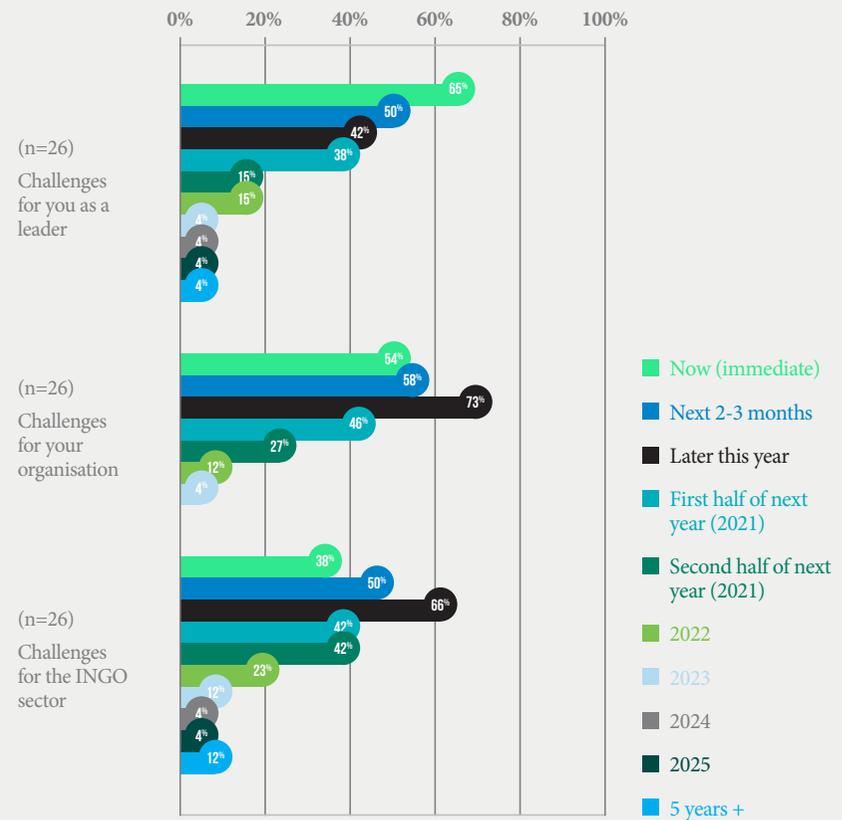
# THE FULL IMPACT IS YET TO BE FELT

*The pressures around funding and programme continuity were expected to peak late 2020, remain as moderate threats through 2021. However, given the experience of the 2008 Global Financial Crisis, where similar but smaller economic effects occurred, and the effect this had on funding for development over the next decade, the short timeframe of anticipated effect and the speed of recovery may be ambitious.*

A mismatch was evident between the expectations on individual organisational recovery compared to sector recovery. 92% of respondents claimed the sector was not well placed to respond but rated their organisation as being well positioned.



## DO YOU SEE THE CHALLENGES IDENTIFIED AS IMMEDIATE OR LONGER TERM?





Andrew Johnston, Save, Bangladesh